Additional resources

**RILINK Contacts**

www.rilink.org, rilink [at] ride.ri.net

Zach Berger, Member Services Librarian - **primary ILL and Relais contact**
  zach.rilink [at] gmail.com, 401- 286- 9283

Sharon Webster, Professional Development/Technology Support Specialist
  sharon.rilink [at] cox.net, 401- 323- 7432

Dorothy Frechette, Executive Director
  dorothy.rilink [at] gmail.com, 401- 573- 0927 or 401- 728- 8568

**Important RILINK ILL links**

**www.rilink.org**

**Link name:** About interlibrary loan
**How to navigate there:**
  RILINK home > For members
**Topics covered:** Needs Processing, ILL email, statistics, instructions, questions, delivery issues

**Link name:** Submitting an ILL request
**How to navigate there:**
  RILINK home > For members
**Topics covered:** Check RILINK holdings, place RILINK ILL, search LORI, place Relais ILL, OLIS ILL Clearinghouse

**Link name:** Form for submitting ILL statistics
**How to navigate there:**
  RILINK home > For members
**Topics covered:** Tally (on paper) and report (online) monthly ILL statistics

**Section name:** Interlibrary Loan (several links)
**How to navigate there:**
  RILINK home > For members > Beyond Help
**Topics covered:** Glossary of Destiny ILL terms, handouts for students and teachers, placing hold, reserving multiple copies, processing holds and ILL, Gob-ILL-ins

**Important OLIS ILL links**

**www.olis.ri.gov**

**Link name:** LORI Standards and Certification
**How to navigate there:**
  OLIS home > RI Library Network
**Topics covered:** Required codes of conduct and responsibilities for all LORI member libraries, including ILL requirements; LORI member certification forms and information (updated as needed for annual certification)

**Link name:** Interlibrary Loan
**How to navigate there:**
  OLIS home > RI Library Network
**Topics covered:** ILL Code, About LORI ILL, Procedures for Borrowing Libraries, Lending Libraries, Packaging, Search LORI Catalogs, FirstSearch & ILL Clearinghouse, Relais ILL Resources, Other ILL Resources